



October 30, 2018

Viva Italy Tours LLC - formerly Cooking with Dawn Tours, LLC

Terms and Conditions, Responsibility Statement and Liability Disclaimer

Viva Italy Tours, LLC offer small group privately guided culinary and cultural tours of Italy.

What Is Included in the Tour Cost

- Local Experts, and tour management throughout the tour
- All accommodations (based on double occupancy)
- Meals indicated on the invoice
- All excursions as noted
- All on-tour transportation unless otherwise noted

What Is Not Included in the Tour Cost

- Transfers from your home to and from the airport.
- Personal items such as certain wines not included with the meals, liquors, a-la-carte orders, meals other than specified
- Emergency evacuation insurance and access to emergency assistance service all that would be covered by travel and tour insurance.

Registration

Space is reserved in the order of receipt of reservation request.

Call or Text 313-618-6559 or Email Dawn Bause at Dawn@VivaItalyToursllc.com

To complete your request, the following is necessary:

Payments

50% of the 2019 Tour price is due on or before March 1st, 2019. The final payment will be due on before June 15th, 2019. These payments are payable by credit card online www.VivaItalyToursllc.com or check to made out to: Viva Italy Tours LLC. If you made a Pre-Registration payment of \$400 prior to January 1st 2019 that amount will be debited from your total Tour price.

Checks may be mailed to:

**Dawn Bause c/o
Viva Italy Tours LLC
8564 Golfside Drive
Commerce Twp, MI 48382**

**For additional information, please call 313-618-6559 or e-mail
Dawn@VivaItalyToursllc.com**

Cancellation and Refund Policy

Per person cancellation fees are based on date of notice to Viva Italy Tours, LLC (subsequent written notice required) See below:

- Cancellations made within 14 days of Invoice date (if not within final payment date): Full refund.
- Cancellations after 14 days of Invoice date: \$100 retained.
- Cancellations made 60 days prior to departure: 50% refund
- Cancellations made less than 30 days prior to departure: No refund (Only if you have purchased Travel Insurance will be able to recover this money)
- Should Viva Italy Tours LLC have to cancel this tour for any reason: full refund.
- Final payment due date: 90 days prior to departure.
- No refund for unused portions of the tour, including but not limited to, missed meals, cooking classes, hotel nights, and sightseeing or excursions.

Please understand that there will be no exceptions to our cancellation policies and why Viva Italy Tours LLC recommends each participant purchase travel and tour insurance.

Travel Insurance

Viva Italy Tours, LLC highly recommends that the traveler purchase a Traveler's Protection Plan. If unexpected circumstances should arise and you must cancel or interrupt your trip, this type of plan will protect your investment. We strongly urge you to consider this plan or another of your choosing in addition to your own health insurance policy and the \$50,000 coverage for emergency evacuation and worldwide emergency assistance service included in the price of your tour. The plan provides help in many unexpected circumstances, such as loss, delay, or damage of baggage; a medical problem that may suddenly arise which causes you to cancel your trip; and medical costs outside the U.S. (most medical policies, including Medicare, do not provide full coverage for medical expenses incurred outside of the U.S.) **Viva Italy Tours LLC sells travel insurance through Travel Guard and will be happy to provide you with a quote.**

Physical and Medical Considerations

Please note that these tours require that participants be in good physical condition: you must be capable, without assistance, of walking a minimum one mile and of climbing stairs that may not have handrails. Participants should have sufficient stamina to keep pace with an active group of travelers on long days of touring. If you have any questions about your ability to participate in a tour, please call us at 313-618-6559

Itinerary or Program Modifications

Viva Italy Tours, LLC strives to improve tour itineraries and their features. If improvements can be made, or unforeseen circumstances beyond our control make changes necessary, we reserve the right to vary itineraries and to substitute hotels. Every effort will be made to carry out the program as planned but alterations may still occur after the final itineraries are sent.

Accommodations

Viva Italy Tours, LLC, chooses hotels and lodging based on a combination of their location, service, atmosphere, and price. Program prices are based on two persons sharing a room with a bath.

Singles and Roommates

Hotel rooms are available for single travelers; however the number of single rooms available on a tour may be limited. Therefore we recommend that you register early. Please note that a single supplement will apply for a single room. If you are traveling alone and wish to share a room, we will do our best to find someone of the same gender and smoking preference to share with you. If you are matched with a non-smoking roommate, it is mutually agreed that you cannot smoke in your hotel room. When a roommate cannot be found, the single supplement will be charged.

Preparing for Your Journey

Prior to departure, you will receive Tour Bulletins containing both tour specific and general tour information to help you prepare for your travel experience.

Tour Bulletin 1 includes such information as:

- weather, clothing, and packing suggestions
- A suggested reading list

Tour Bulletin 2 includes such information as:

- information about your tour staff
- Baggage tags and name badges
- Final Itinerary
- Participant List

Additional Information

Special Arrangements

Participants who wish to visit Florence before or after the Tuscany Tour should make those arrangements themselves. **Viva Italy Tours, LLC** is more than happy to offer suggestions.

Photography

Participants on **Viva Italy Tours, LLC** may be photographed for the educational and promotional purposes.

Smoking Policy

For the comfort of all participants, we ask that there be no smoking during all group activities, including excursions and meals.

RESPONSIBILITY STATEMENT AND LIABILITY DISCLAIMER

Read Carefully: Responsibility Statement and Liability Disclaimer

Viva Italy Tours, LLC acting as the tour operator for these tours. We hire local guides and work with local businesses who offer our travelers a wide array of educational and cultural opportunities.

Viva Italy Tours, LLC acts as an agent by making arrangements for transportation, accommodations, and other services. **Viva Italy Tours, LLC** shall not be held liable for personal injury, death, property damage or accident, delay or irregularity arising out of any act or omission of these local guides. **Viva Italy Tours, LLC** reserves the right, without penalty, to make changes in the published itinerary whenever, in their judgment, conditions warrant, or if they deem it necessary for the comfort, convenience, or safety of tour participants.

Viva Italy Tours, LLC also reserve the right, without penalty, to withdraw the tour announced, to decline to accept any person as a participant in a tour, or to require any participant to withdraw from the tour at any time, when such action is determined by tour staff to be in the best interests of the health, safety or general welfare of the tour group or the individual participant, subject only to the requirement that the recoverable portion of the total amount paid that corresponds to the cost of unused services and accommodations be refunded, if any.

Dates, schedules, program details, and costs, although provided in good faith based on information available at the time of publication of the brochure or catalog, are subject to change and revision.

There Terms and Conditions will be emailed to the participants email address on file.

BY REGISTERING FOR A Viva Italy Tours, LLC, the participant agrees to the Responsibility herein.